

5 September 2022

## Announcement from SV Partners Youpla Group Funeral Benefits Program Begins 7 September 2022

### Youpla Group Funeral Benefit Program

- The Australian Government will start receiving applications for the Youpla Group Funeral Benefits Program on **Wednesday 7 September 2022**.
- **Any applications for funeral claims given to SV Partners before 7 September 2022 will be provided to the Program to be processed for payment. You do not need to make another application.**
- Payments will be made to eligible members of Youpla Group who had an active policy **on or after 1 April 2020**.
- **From 7 September 2022**, applications for claims can be made directly to the Program by:
  - ▶ Telephoning the Government's dedicated hotline **1800 296 989**
  - ▶ emailing [youpla@treasury.gov.au](mailto:youpla@treasury.gov.au)
  - ▶ the Treasury website: <https://treasury.gov.au/youpla>
- Any funeral claims **before 7 September 2022** can be sent to our office by:
  - ▶ Telephoning (07) 3310 2005 or
  - ▶ Emailing [claims@youpla.com.au](mailto:claims@youpla.com.au)

### Sharing Information for the Youpla Group Funeral Benefit Program

- As part of the Program we will be sharing members' funeral plan information with the Government.
- The information we are sharing is only for members who had an active policy from 1 April 2020 and includes things like your name, address, plan details, next of kin, payments made and funeral benefit amount.
- This information is only being provided to help the program pay funeral claims.
- If you have questions about this please call our office on (07) 3310 2005.

Please refer to the Youpla Portal <https://svpartners.com.au/youpla> for further information or contact SV Partners on 07 3310 2005 or email [youpla@svp.com.au](mailto:youpla@svp.com.au).