

23 May 2023

Statement No 12 from SV Partners for Members of Youpla/ACBF Group

To make a Funeral Claim

- To make a funeral claim application, please contact the Treasury directly by:
 - Telephoning the Program hotline: 1800 296 989
 - Emailing: youpla@treasury.gov.au
 - Visiting the website: <https://treasury.gov.au/youpla>

To update your contact information

- To update your contact information, view past liquidator updates or access further support resources; please refer to the SV Partners Youpla portal: <https://svpartners.com.au/youpla>

Fund 1 Distribution

- Our solicitors are currently drafting our application to court to deal with distributing money to Fund 1 members.
- This process will take time to deal with and we will provide an update to members once we have any major updates or key dates for timing of the distribution.

Special Purpose Liquidators

- The Special Purpose Liquidators from PricewaterhouseCoopers are responsible for conducting investigations into the affairs of the Youpla/ACBF Group.
- We will inform members when we have any updates on these investigations.

Resources

If you are experiencing difficulties as a result of the collapse of Youpla/ACBF Group you can seek assistance from these services. To access assistance, call the phone number or click on the link.

- **13YARN** (call 13 92 76) - www.13yarn.org.au
- **ASIC** - <https://asic.gov.au/regulatory-resources/insolvency/insolvency-for-creditors/>
- **ATSILS** - Aboriginal and Torres Strait Islander Legal Service (call 1800 012 255) - www.atsils.org.au
- **Beyond Blue** (call 1300 224 636) - www.beyondblue.org.au/get-support
- **ICAN** - Indigenous Consumer Assistance Network (call 1800 369 878) - www.ican.org.au
- **Legal Aid NSW** (call 1300 888 529) - www.legalaid.nsw.gov.au/
- **Legal Aid QLD** (call 1300 65 11 88) - www.legalaid.qld.gov.au
- **Mob Strong Debt Help** (call 1800 808 488) - www.financialrights.org.au
- **Moneysmart** - www.moneysmart.gov.au
- **National Debt Helpline** (call 1800 007 007) - www.ndh.org.au
- **The Salvation Army Emergency Relief** (call 1300 371 288) - www.salvationarmy.org.au/need-help/financial-assistance
- **VALS - Victoria Aboriginal Legal Service** (call 1800 064 865) - www.vals.org.au