

1 August 2022

Statement No 6 from SV Partners for Members of Youpla/ACBF Group

Youpla Group Funeral Benefit Program

- The Federal Government is setting up a program to pay for funeral claims and assist families with Sorry Business.
- The program will pay for all claims made between 1 April 2020 and 30 November 2023 for any Members who had an Active policy as at 1 April 2020.
- Further updates will be provided once the program has been set up.

Making a Funeral Claim

Until the program is created, you can still make a funeral claim by:

- calling our office on (07) 3310 2005 or
- sending an email to claims@youpla.com.au or
- sending mail to SV Partners, GPO Box 5300 Brisbane QLD 4001.

Assistance for members who need additional support

- A list of phone numbers and websites who can provide further help to members is attached to this statement. Please view this information on the next page.

Investigations and Distribution of Monies

- We are continuing investigations into the Youpla/ACBF Group and discussing these investigations regularly with ASIC and OFT NSW.
- We are still collecting information for our lawyers to get advice on how to distribute the money in Fund 1. Once we have further information we will notify members.

Our next update will be on 1 September 2022.

Please refer to the Youpla Portal <https://svpartners.com.au/youpla> for further information or contact SV Partners on 07 3310 2005 or email youpla@svp.com.au.

Resources

If you are experiencing difficulties as a result of the collapse of Youpla/ACBF Group you can seek assistance from these services. To access assistance, call the phone number or click on the link.

- **13YARN** (call 13 92 76) - www.13yarn.org.au
- **ASIC** - <https://asic.gov.au/regulatory-resources/insolvency/insolvency-for-creditors/>
- **ATSILS** - Aboriginal and Torres Strait Islander Legal Service (call 1800 012 255) - www.atsils.org.au
- **Beyond Blue** (call 1300 224 636) - www.beyondblue.org.au/get-support
- **ICAN** - Indigenous Consumer Assistance Network (call 1800 369 878) - www.ican.org.au
- **Legal Aid NSW** (call 1300 888 529) - www.legalaid.nsw.gov.au/
- **Legal Aid QLD** (call 1300 65 11 88) - www.legalaid.qld.gov.au
- **Mob Strong Debt Help** (call 1800 808 488) - www.financialrights.org.au
- **Moneysmart** - www.moneysmart.gov.au
- **National Debt Helpline** (call 1800 007 007) - www.ndh.org.au
- **The Salvation Army Emergency Relief** (call 1300 371 288) - www.salvationarmy.org.au/need-help/financial-assistance
- **VALS - Victoria Aboriginal Legal Service** (call 1800 064 865) - www.vals.org.au